Electronic Acknowledgement Receipt				
EFS ID:	6977606			
Application Number:	10615054			
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Title of Invention:	Information technology service request level of service monitor			
First Named Inventor/Applicant Name:	John Manos			
Customer Number:	22879			
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Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /₊zip	Pages (if appl.)
1	1 Miscellaneous Incoming Letter	200901419-1-	160879	no	1
Miscenarieous incoming Letter	TransReplyBrf_02-09-10.pdf	1aeb4a259fa6b40b605d3a7673f7ca1bb8c 4a269			

Warnings:

Information:

2 Poply Priof Filed	Reply Brief Filed	200901419-1-	2460741	no	13
2 Reply biler i fled	ReplyBrf_02-09-10.pdf	c25dff7c285c53c7b1ef8fc7ac9ffea3e80ab8 cd			
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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.